



In an effort to implement social distancing practices recommended to slow the spread of COVID-19, Eagle Mountain City offices will be closed to the public effective Monday, March 16 for a period of two weeks. City services will continue to be provided. City departments will operate remotely - with customer service needs being handled either online, via email, or by phone. All City employees who work in the field will continue to do so. At the conclusion of the two-week closure, an evaluation will be made to determine if the buildings will reopen or the closure extended.

Please note the following adjustments to help us continue serving you.

- Please visit our website at www.eaglemountaincity.com for department contact information and online services. If you are unable to find what you need on the website, you may email info@emcity.org or call **801-789-6600** from 9:30 a.m. to 5:30 p.m. Monday-Friday. For urgent issues after hours, please call the city hotline at **801-789-5959** and select the option for an on-call employee for the parks, water, sewer, storm drain, or streets departments and an employee will return your call as soon as possible.
- Utility bill payments may be deposited in the drop box on the north side of City Hall or at the Prairie Gate Office Building in The Ranches. We cannot accept cash payments. Late fees and water shut-off will be suspended at this time. Questions for utility billing may be sent to utilitybilling@emcity.org or by calling **801-789-6626 or 6628** from 7:30 a.m. to 12:30 p.m. and **801-789-6627 or 6607** from 12:30 p.m. to 5:30 p.m. Email is preferred.
- For all Pony Express Memorial Cemetery inquiries, please call the City Recorder's office at **801-420-2279**.
- Building and subdivision inspections will continue but some inspections of occupied homes (basement permits, etc.) may be postponed. To contact the building office, please email buildinginspections@emcity.org.
- Contact Utah County Sheriff's Office and Unified Fire non-emergency dispatch at **801-794-3970**. Call **9-1-1** only for life-or-death emergencies or crimes in progress. On certain calls first responders may be wearing additional protective gear to limit exposure.

We appreciate the efforts of everyone in the community in practicing social distancing, frequent hand-washing, sanitizing, and staying informed to help protect the vulnerable and keep our health care facilities from being overwhelmed from rapid spread of COVID-19. Please plan your shopping carefully and don't over purchase items that others may need. **Let's keep looking out for each other.**